

jetBlue

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JetBlue Extends London Heathrow Schedule Through October 2022, Bringing a Summer of Low Fares and Incredible Service to Transatlantic Travellers

US carrier has introduced badly needed competition between New York-JFK and London Heathrow and substantially lowered premium fares.

JetBlue announced it is extending its transatlantic schedule for flights between New York's John F Kennedy International Airport (JFK) and London Heathrow Airport (LHR) through October 2022, with seats on sale from December 2021.



JetBlue was initially welcomed at Heathrow with temporary slots made available as entrenched, larger airlines reduced service during the pandemic. Since its successful transatlantic launch in August 2021, JetBlue has worked with the local authorities to ensure it can continue to shake up the route with much needed competition.

[Learn more](#)

JetBlue Introduces 'Sustainable Travel Partners' Program Empowering Corporate Customers to Enhance the Sustainability of their Business Travel

JetBlue announced the launch of its "JetBlue Sustainable Travel Partners" program, and its inaugural customers, Biogen, Deloitte, ICF, and Salesforce, a suite of offerings to help corporate travel customers reduce their business travel emissions and meet their own corporate sustainability targets. In keeping with JetBlue's customer focus, the airline is approaching sustainable travel as a partnership by providing its corporate travellers with personalised data and resources to help them enhance the sustainability of their travel.

[Learn more](#)

JetBlue Makes Its Award-Winning True Blue Loyalty Program More Rewarding in 2022 with All-New Benefits for Mosaic Members

JetBlue announced a series of new enhancements to its award-winning TrueBlue® loyalty program for Mosaic® members – the airline’s top earning loyalty group. Starting in January 2022, Mosaics will be eligible for an expanded list of perks to enhance their JetBlue experience throughout the year. JetBlue is also introducing an all-new loyalty experience – Mosaic+ – rewarding its most engaged customers. All Mosaics who qualify in 2022 will be eligible for special new perks which are only available in 2022 until the end of the year.

[Learn more](#)

JetBlue and American Airlines Northeast Alliance offers Customers Record-Setting Summer Schedule Out of New York and Boston

JetBlue and American Airlines announced that customers in New York and Boston will have more reasons to make the Northeast Alliance (NEA) their preferred travel provider as the airlines add new routes, improved schedules and enhanced product offerings. With these new routes, the NEA offers more frequencies in New York and Boston than any other airline .



[Learn more](#)

Holding Non-refundable Tickets in Credit

Non-refundable tickets can be held in credit for use within one year from the original date of issue. If your customer is unable to travel and unsure of new dates, please cancel the segments out of the PNR prior to the first date of departure and keep note of the ticket number. The ticket should remain in OPEN status.

Once your customer knows when they would like to rebook for, please hold flights of an equal or greater value in a new PNR and reissue the OPEN status ticket against the new flights, collecting the change fee (if applicable) and any additional upgrade in fare.

[Learn more](#)

JetBlue Ancillary Product Update

Seat selections including Even More Space and Mint Studio have now been rolled out in Amadeus, Sabre and Travelport via EMD. We are currently working closely with our GDS partners to add pre-paid baggage to our EMD offering, but in the meantime please access the ticketed reservation in Manage Trips on jetblue.com to add checked baggage prior to check in.

JetBlue recently transitioned to an all-paid “chargeable” seat map. If a customer selects a fare option that includes a free seat assignment, the seat map will indicate there is a fee of £0. Unfortunately, Concur is unable to differentiate between our complimentary seats and our upgradable seats so, in order to reduce confusion and ensure a better travel experience, we have elected to remove our seat map from concur. To select seat assignments when booking via Concur, seating can be allocated via the GDS or travellers can manage their booking via JetBlue.com.

[Learn more](#)

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QUESTIONS? Please contact your JetBlue Sales Manager
or contact our dedicated UK Trade Support Team

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