

JetBlue Announced as Headline Partner of Travel Industry Awards by TTG

TTG Media is continuing to raise the bar for travel awards as they announce the return of the Travel Industry Awards on 29 September 2022, in association with JetBlue.

Maja Gedosev, general manager Europe for JetBlue, said the Travel Industry Awards by TTG was "a great occasion for JetBlue to officially mark the first anniversary since the launch of London flights".



Learn more

JetBlue Adds Third BlueCity in Mexico with Nonstop Flights from New York's JFK to Puerto Vallarta

JetBlue officially launched service between New York's John F Kennedy International Airport (JFK) and Puerto Vallarta's Gustavo Diaz Ordaz International Airport (PVR) on 19 February 2022. Puerto Vallarta service will operate four times weekly, offering JetBlue customers an all-new destination and even more of the airline's award-winning service and low fares.



Learn more

London Heathrow Schedule Change

Due to a schedule change for our flights to/from London Heathrow Airport (LHR) between 27 March and 21 August 2022, our customers' flights may be impacted.

The updated schedule will be reflected in the GDS in due course.

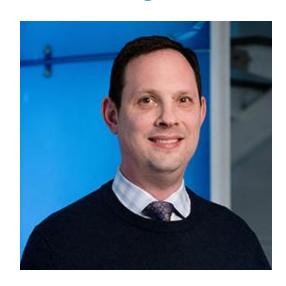
Flight Number	Departure Airport	Arrival Airport	Old Departure Time	Old Arrival Time	New Departure Time	New Departure Time
B6 007	JFK	LHR	22:27	10:50	17:59	6:30
B6 20	LHR	JFK	14:45	17:53	8:25	11:33

For additional information on JetBlue policies and travel agent resources please visit the Travel Agents section of <u>JetBlue.com</u>.

Learn more

JetBlue Appoints Jonathan Weiner Vice President, Sales & Revenue Management

JetBlue announced the appointment of Jonathan Weiner as the carrier's new vice president, sales & revenue management. He will be responsible for revenue optimisation, ancillary strategy, distribution and corporate sales. Weiner had previously served as JetBlue's Director, Revenue Managed since 2020. He will report to Dave Clark, JetBlue's Head of Revenue and Planning.



Learn more

JetBlue's UK Travel Trade Website

JetBlue AgentWorld is your one-stop-shop for all things JetBlue - THE destination for travel agents. Visit for the latest news & info, booking guides, group requests, policy information, sustainability efforts & community work, product imagery, and airport information.



Learn more

Holding Non-refundable Tickets in Credit

Non-refundable tickets can be held in credit for use within one year from the original date of issue. If your customer is unable to travel and unsure of new dates, please

cancel the segments out of the PNR prior to the first date of departure and keep note of the ticket number. The ticket should remain in OPEN status.

Once your customer knows when they would like to rebook for, please hold flights of an equal or greater value in a new PNR and reissue the OPEN status ticket against the new flights, collecting the change fee (if applicable) and any additional upgrade in fare.

Learn more

JetBlue Seat Selection

Seat selections including Even More Space and Mint Studio have now been rolled out in Amadeus, Sabre and Travelport via EMD. JetBlue recently transitioned to an all-paid "chargeable" seat map. If a customer selects a fare option that includes a free seat assignment, the seat map will indicate there is a fee of £0 in the GDS.



Learn more

THANK YOU FOR YOUR SUPPORT

Here's to Blue Skies Ahead!

QUESTIONS? Please contact your JetBlue Sales Manager or contact our dedicated UK Trade Support Team

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