#### JetBlue Partner Updates - April 26, 2022

# As Summer Travel Returns at Record Levels, JetBlue Launches Plan to Reliably Deliver the JetBlue Experience Loved by Customers

JetBlue today announced a series of investments that will set up the airline to reliably deliver the JetBlue experience during what is expected to be a record-breaking summer. JetBlue's broad and comprehensive plan includes a reduction of its summer schedule, focus on hiring and training, efforts to reduce customer support call volume and hold times, proactive aircraft maintenance efforts, and facilities/infrastructure readiness.

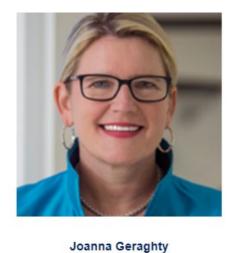
"We want customers who love the JetBlue experience to have confidence we will deliver it to them this summer," said Joanna Geraghty, president and chief operating officer, JetBlue. "We let our crewmembers and our customers down in April, and we must perform better. The investments we're making will help reduce delays and cancellations during the busiest travel period."

Read the Full Press Release

### JetBlue Partner Town-Hall - May 10, 12pm-1pm EDT

Join us virtually for our Partner Town-Hall on Tuesday May 10, 12pm-1pm EDT, and hear directly from our President and COO, Joanna Geraghty, along with our Head of Revenue and Planning, Dave Clark, as they speak to our plans to reliably deliver the JetBlue Experience.

Please RSVP using the link below.



President and Chief Operating Officer



Head of Revenue & Planning

Dave Clark

RSVP for Town-Hall

#### JetBlue Airways Corporation (NASDAQ: JBLU) today reported its results for the first

**JetBlue Announces First Quarter 2022 Results** 

quarter of 2022:Reported GAAP loss per share of (\$0.79) in the first quarter of 2022 compared to

was (\$0.80)<sup>(1)</sup> in the first quarter of 2022 versus adjusted diluted earnings per share of \$0.16<sup>(1)</sup> in the first quarter of 2019.
GAAP pre-tax loss of (\$398) million in the first quarter of 2022, compared to a pre-tax income of \$58 million in the first quarter of 2019. Excluding one-time items, adjusted

diluted earnings per share of \$0.14 in the first quarter of 2019. Adjusted loss per share

pre-tax loss of (\$400) million<sup>(1)</sup> in the first quarter of 2022 versus adjusted pre-tax income of \$70 million<sup>(1)</sup> in the first quarter of 2019.

Read the Full Earnings Report

## THANK YOU FOR YOUR SUPPORT

Here's to Blue Skies Ahead!

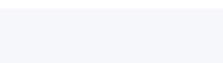
Corporate Sales Desk:

• 1-888-JETBLUE (538-2583) option 3

QUESTIONS? Please contact your JetBlue Sales Manager or contact our Dedicated

- companyblue@jetblue.com





jetBlue<sup>e</sup>