



JetBlue Takes the Lead in Fort Lauderdale with More Flights to New Destinations and Increased Service



New JetBlue Routes Taking Off from Fort Lauderdale

Book now at jetblue.com.



JetBlue announced another **major expansion of its service at Fort Lauderdale-Hollywood International Airport (FLL)**, cementing its position as the airport's number one airline with the most departures this winter with a peak of 113 per day. Starting in November, JetBlue plans to launch new nonstop service from Fort Lauderdale to **nine more destinations across the U.S., Latin America, and the Caribbean**, including the intent to serve Cali, Colombia—a brand new destination for the airline.

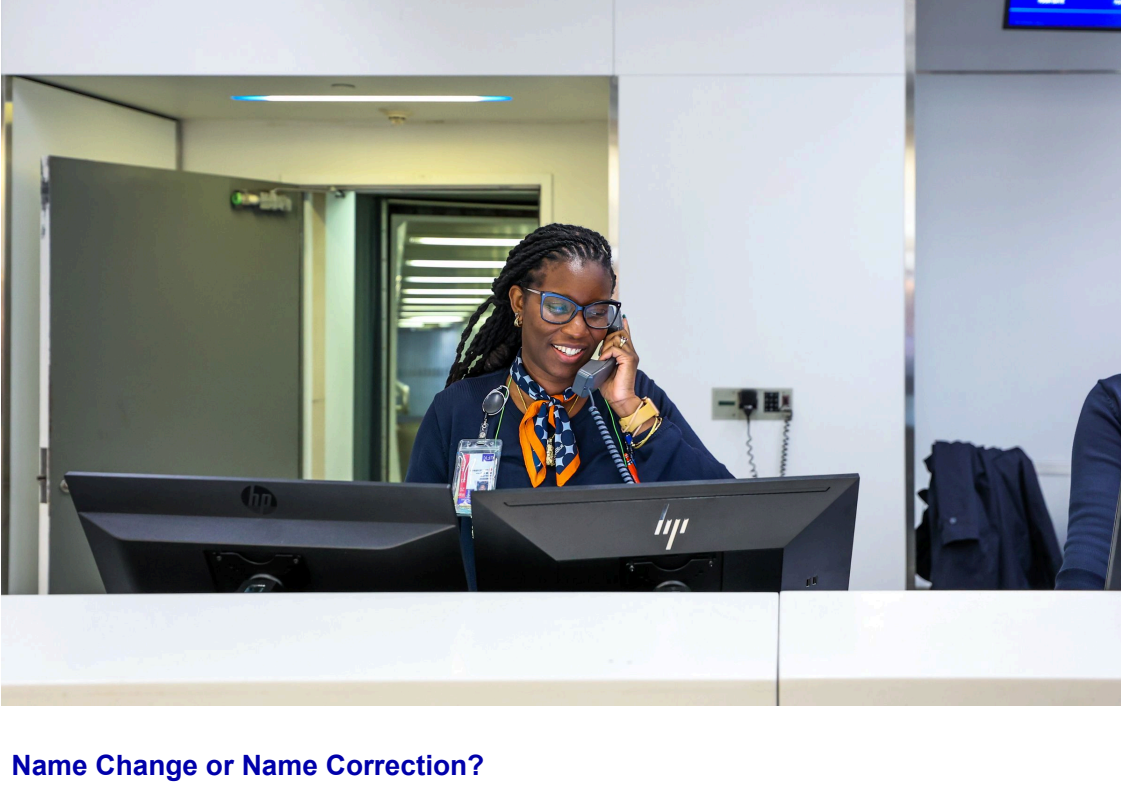
- New Routes from FLL:
- Cali, Colombia (CLO)
 - Aruba (AUA)
 - Cartagena, Colombia (CTG)
 - Grand Cayman, Cayman Islands (GCM)
 - Liberia, Costa Rica (LIR)
 - New Orleans (MSY)
 - Pittsburgh (PIT)
 - San Pedro Sula, Honduras (SAP)
 - St. Maarten (SXM)

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Info of the month



Oops! There's a mistake in the name spelling



Name Change or Name Correction?

JetBlue allows for one name correction in the PNR – a name correction is not meant for substituting a traveler with someone else. For this, a name change needs to be processed. There is no need to ask the support team for a waiver if the correction falls under the criteria mentioned in the procedure.

Only one reissue per ticket is allowed for name correction. Any additional name corrections are considered a name change and are subject to all change fees and increases in fare. Follow this link for more information on both procedures

<https://www.jetblue.com/travel-agents/name-changes>

Un-ticketed and name corrections

Did you notice a mistake in the name before issuing the ticket*? Issue the ticket and apply the name correction policy afterwards. JetBlue will not give a waiver for the old fare in the case of a name update on an un-ticketed PNR where the fare has changed due to repricing.

**JetBlue operated and marketed flights only in the PNR*

Dupe Names

When you have two travelers with the same name, you must add one of the details below at time of PNR creation:

- TrueBlue number for both customers carrying the same name. You can create a
- TrueBlue account through this link [\[https://www.jetblue.com/trueblue/signup\]](https://www.jetblue.com/trueblue/signup)
- Middle name for one of the customers
- Different titles, like MR and MSTR // or I and II to distinguish between the two.

This is crucial to avoid one of the dupe names being split off the PNR and cancelled.

If you are in doubt, please reach out to the support team.

Meet Your New UK Team



We are happy to welcome Michael Burton and Rachel Small to our JetBlue family in the UK!

Along with Caitriona Toner, who continues to lead our TMC partnerships & Matt Baker our dedicated transatlantic pricing manager, we now have a fantastic team in the UK ready to further strengthen JetBlue's presence across the Atlantic.

Maja Gedosev, General Manager for Europe says "With our London, Paris, and Amsterdam year round schedules and our seasonal routes Madrid, Dublin and Edinburgh perfectly aligned for both corporate and leisure travelers, I can't wait to see the impact this team will have as we continue to grow and share the unique JetBlue experience."

Your UK sales team contacts :
Mike Burton : mike.burton@flyjetblue.eu
Rachel Small : rachel.small@flyjetblue.eu

Got a question? Our dedicated support team for travel agencies in UK is here to help.

 UK office Hours:
Available Monday to Friday, from 09:00 to 17:30

 Email: support@flyjetblue.eu

 Phone: +44 2039 652462

 Outside Local Office Hours:
You can reach our U.S. support team via the Business Desk for GDS booking assistance:

 +1 801 449 2400

 For more information on JetBlue procedures such as schedule changes, name corrections, and more visit our travel agent page:
<https://www.jetblue.com/travel-agents>

You'll also find plenty of helpful resources on our agent website:
<https://jetblue-uk.agentworld.com/>

Thanks for choosing JetBlue. We're here to support you!